

iTracs® Service Level Comparison

	Basic	Enhanced	Premium
Custom implementation	Included	Included	Included
Web-based training	Included	Included	Included
Custom training	Up to 4 hours during implementation	Up to 10 hours per year	Unlimited
License agreement offering full Rynoh license, including Morning Report and all standard reports	Included	Included	Included
Final and Preview monthly reconciliation package	Included	Included	Included
Monthly Risk Analysis report	Included	Included	Included
Account monitoring	Limited monthly monitoring for extraordinary alerts	Full daily monitoring for significant alerts	Full daily monitoring for all alerts
Ensures 3-way reconciliation is balanced	Client	<i>iTracs*</i>	<i>iTracs*</i>
Identifies reconciling adjustments needed	Client	<i>iTracs*</i>	<i>iTracs*</i>
Records and follows through on reconciling adjustments	Client	Client	<i>iTracs*</i>
Reconciliation assistance and consulting	Additional charge	Up to 20 hours per year	Unlimited
Audit assistance	Additional charge	Up to 10 hours per year	Unlimited
Positive Pay automation	Additional charge	Included	Included
Pricing	Refer to fee schedule	Additional \$300 per month for first account, and \$25 for each additional account	Additional \$700 per month for first account, and \$50 for each additional account

*Client agrees to provide prompt access to its staff as well as take action on a timely basis as directed by **iTracs**.



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